



VSP Global® Premier Program Shared Savings

Frequently Asked Questions - EXTERNAL

revised 9/10/21

<p>What is the VSP Global Premier Program Shared Savings payment?</p>	<p>The VSP Global Premier Program Shared Savings payment is a one-time payment that gives you the opportunity to reinvest in your business. This is just one of the many new investments the Premier Program is making in 2021 to support you and your long-term success.</p> <p>With a “do more, get more” approach, the Premier Program is designed to bring you more business-building benefits, support patient flow to your practice, and increase your profitability.</p>
<p>Who is eligible to receive a payment after completing the required eLearning course?</p>	<p>Practices eligible for a shared savings payment include independent VSP® network doctor owners and Schools of Optometry that are active and in good standing at the time of award*. Corporate-owned retailers or private equity rolled-up practices are not eligible. (There will only be one payment for each eligible Tax ID).</p> <p>* VSP network private practices must be in good standing and have a minimum of 10 VSP claims containing Marchon®, Altair®, and/or Unity® products, between July 1, 2020 - June 30, 2021, to be eligible.</p>
<p>How long will it take to complete the eLearning course?</p>	<p>Accessing and viewing the eLearning course should take approximately 15 to 20 minutes.</p>
<p>Why am I being asked to watch a video about the Premier Program to qualify for the shared savings?</p>	<p>Doctors share with us in our annual survey that they’d like to learn more about the Premier Program and the benefits they receive at each level so they can maximize their opportunities. The course is a quick way to support doctors and ensure they know about all of the available resources at their fingertips.</p>
<p>What are the payment amounts?</p>	<p>Practices will receive a minimum payment of \$500, up to a maximum payment of \$10,000.*</p> <p>* At least one doctor owner per Tax ID must view and complete Premier Academy360 course 801N – Supporting Practice Success with the Premier Program—no later than 11:59 p.m. PT on October 15, 2021, to qualify for payments.</p>

<p>What is the full process to qualify for and obtain the shared savings payment?</p>	<p>Eligible doctor owners received a VSP Global® News Alert email on August 10 that shares how to qualify for this shared savings payment.</p> <p>If you have completed a Premier Academy360™ eLearning course in 2021, visit mypremieracademy360.com and use your current login and password to access the eLearning platform. Then navigate to and complete course <i>801N Promoting Practice Success with the Premier Program</i>, which outlines how you can take advantage of all the Premier Program has to offer.</p> <p>If you have NOT completed a Premier Academy360 eLearning course prior to this year, visit eLearning.premieracademy360.com and follow the instructions, using the login and password you received via email on August 10 to access the eLearning platform. Then navigate to and complete course <i>801N Promoting Practice Success with the Premier Program</i>, which outlines how you can take advantage of all the Premier Program has to offer.</p> <p>After you have completed the course, qualified practices will receive the Premier Program Shared Savings payment within four - six weeks electronically to the bank account linked to the practice primary Tax ID, or via check to the address on file for your 1099, and will not require repayment. No exceptions to this process can be made.</p>
<p>What is my user login and password?</p>	<p>If you are new to the eLearning platform, in early August you should have received a VSP Global News Alert email from glance@vsp.com with your login and password credentials. Your password is your Doctor Owner NPI with A! in front of it. For example, if your NPI is 311311, you would enter A!311311 as your password. If there are multiple doctor owners associated with your practice and your tax ID, use the email address and password/ doctor owner NPI listed in your email.</p>
<p>Is there a specific browser I should use to log in to mypremieracademy360.com or elearning.premieracademy360.com to view and complete course 801N?</p>	<p>Premier Academy360 access is designed to be used on multiple browsers. If you are having trouble logging in or viewing eLearning course 801N, please clear your cookies on your browser and try again.</p>
<p>Will the one-time shared savings payment be tax-deductible? How will I receive a 1099?</p>	<p>The shared savings payment is considered income so your practice will receive a separate 1099-MISC form at the address connected to your Tax ID. Forms will be sent by mail in mid-</p>

	January 2022 for the 2021 tax year. Please consult your tax advisor for further tax advice.
I've logged in previously but have forgotten my login and password. How do I gain access again?	<p>If you have completed an eLearning platform course in 2021 but are unable to gain access with your existing password, reach out to academy360@vsp.com and our support team can help.</p> <p>If you have NOT completed an eLearning platform course in 2021, your previous login and password credentials have been reset. Please refer to the VSP Global® News Alert email you received on August 10 for your new credentials. The email will also direct you to eLearning.premieracademy360.com for a short tutorial video on how to access the eLearning platform, and where to navigate to complete course <i>801N Promoting Practice Success with the Premier Program</i>. If you cannot find the email, please reach out to premier@vsp.com.</p>
Can I complete the eLearning course more than once?	Invitation emails will be sent to any doctor owner(s) on record for each eligible Practice Tax ID. Only one doctor owner needs to complete the Premier eLearning course per eligible Practice Tax ID. (There will only be one payment for each eligible Practice Tax ID).
What if I have multiple Practice Tax IDs? If I own more than one practice, am I required to complete the eLearning course for each Practice Tax ID to receive my eligible Premier Program Shared Savings?	No, once you have completed the eLearning course, you will receive credit for course completion and receive all eligible Premier Program Shared Savings.
Where can I send questions?	<p>If you are having challenges logging in or finding and completing the course, please contact academy360@vsp.com.</p> <p>If you have questions related to your practice account, or if you cannot find the August 10th VSP Global News Alert email, please reach out to your Global Business Develop Manager or premier@vsp.com.</p>
Where can I find more information about the Premier Program Shared Savings?	Please visit eLearning.premieracademy360.com for further details about how to qualify and other frequently asked questions.