

Contact Information Quick Reference



Provider Network Development

For information about	Contact
<ul style="list-style-type: none"> • Ownership Changes • Adding/Removing a provider • Address changes • Practice updates • Contract questions 	Provider Network Development Phone: 800.742.6907 Option 2 Fax: 916.858.5574 Email: providernetworkdevelopment@vsp.com
<ul style="list-style-type: none"> • Credentialing • Adding a new provider 	Credentialing Email: credentialing@vsp.com
<ul style="list-style-type: none"> • Member benefits • Authorizations • Claim submission • In-Office Finishing (IOF) 	Customer Service Phone: 800.615.1883
<ul style="list-style-type: none"> • Questions regarding claims that have been submitted and are being processed • Billing & Claim Inquiries 	Claim Services Phone: 844.344.3591
<ul style="list-style-type: none"> • Eyefinity login credentials and help • Eyefinity Practice Management (EPM) • Eyefinity EHR • OiceMate/ExamWriter Program Support • Eyefinity troubleshooting 	Eyefinity Website Support Phone: 877.448.0707 E-mail: CustomerCare@eyefinity.com
<ul style="list-style-type: none"> • Eyewear • Interest/Dispensing • Pricing/Ordering 	Marchon/Altair Phone: 800.630.6680 E-mail: onlinesupport@marchon.com
	Premier Edge Support E-mail: premieredge@vsp.com

For Lab inquiries or questions please reference the contract lab information listed in your Provider Reference Manual (PRM)