



**FEDVIP Open Season Frequently Asked Questions (FAQs)**

<b>Frequently Asked Questions</b>	
<b>What is FEDVIP?</b>	FEDVIP stands for the Federal Employee Dental and Vision Insurance Program. FEDVIP provides eligible patients with five options for vision care as well as the option to not enroll at all: VSP, BlueVision, United Healthcare, EyeMed (Aetna), and MetLife.
<b>Which patients are eligible for FEDVIP coverage?</b>	Federal employees and annuitants, certain retired uniformed service members and their dependents, and family of active-duty service members (TRICARE).
<b>When is FEDVIP Open Season?</b>	Open Season (the Federal Government’s term for open enrollment) for FEDVIP will start on <b>November 8, 2021 and end on December 13, 2021 (EST, Midnight)</b> .
<b>What is VSP Vision Care doing to create awareness of FEDVIP Open Season to my patients and potential patients?</b>	For the fourth year in a row, VSP® Vision Care Marketing will execute a FEDVIP consumer marketing campaign. This marketing campaign is a substantial effort to support patient flow into VSP network practices. Some of the marketing efforts include: <ul style="list-style-type: none"> <li>• Virtual benefit fairs</li> <li>• Digital &amp; Social advertising</li> <li>• Mailers (e.g. eye exam reminder postcards to members who have not claimed in 2021 and educational Open Season mailers with new benefit/plan information for effective 1/1/22)</li> </ul>
<b>What VSP plans are available for FEDVIP patients?</b>	<ul style="list-style-type: none"> <li>• FEDVIP coverage includes a Standard Option plan and a High Option plan for enhanced benefits. For more information on the plans, visit <a href="http://www.choosevsp.com/os2021">www.choosevsp.com/os2021</a>.</li> <li>• Patients can enroll in VSP no matter which medical plan they choose.</li> </ul>
<b>Are there any new additions to the FEDVIP VSP plans for 2022?</b>	<p>New benefits for 2022:</p> <p>Now patients who visit a VSP Global® Premier Program location can save even more! This coverage allows patients to maximize their benefits at Premier Program indicated locations, including \$0 co-pays and a higher frame allowance (depending on their plan coverage).</p> <p>KidsCare:</p> <ul style="list-style-type: none"> <li>• Dependents under 18 have two, fully covered WellVision Exams, if needed.</li> </ul>

	<ul style="list-style-type: none"> <li>• An additional set of lenses (or contacts) is covered in the same plan year, if needed. Minimum prescription change is required.</li> <li>• Any plan copays for exam and/or materials apply towards additional services.</li> </ul> <p>VSP LightCare™ - Patients who visit a VSP network doctor can choose either prescription eyewear coverage or use their frame and lens allowance toward ready-to-wear:</p> <ul style="list-style-type: none"> <li>• Non-prescription sunglasses or</li> <li>• Non-prescription blue light filtering glasses</li> </ul> <p>Essential Medical Eye Care - For 2021, FEDVIP had VSP Diabetic Eye Care Plus Program. For 2022, FEDVIP is transitioning to Essential Medical Eye Care.</p> <p>Essential Medical Eye Care is supplemental to the patient’s medical coverage for certain eye care services. Coverage includes what was covered under the VSP Diabetic Eye Care Plus Program, plus:</p> <ul style="list-style-type: none"> <li>• Covered-in-full retinal screening for patients with diabetes.</li> <li>• Additional exams and services for patients with diabetes, glaucoma, or age-related macular degeneration, as needed.</li> <li>• Treatment and diagnosis of eye conditions like pink eye, vision loss and monitoring of cataracts, glaucoma and diabetic retinopathy.</li> <li>• Limitations and coordination with medical coverage may apply.</li> </ul>
<p><b>How does VSP differentiate from the other vision care options (BlueVision, United Healthcare, EyeMed (Aetna), and MetLife) that FEDVIP patients can choose from during Open Season?</b></p>	<p>Expanded coverage at practices participating in the Premier Program enhances the patient experience by offering lower out-of-pocket costs at these practices without taking away from standard coverage at all other VSP Network Provider locations.</p> <p>When patients choose the VSP High Option plan and go to a Premier Program location, they are eligible for:</p> <ul style="list-style-type: none"> <li>• \$0 copay for their eye exam, frame (\$250 allowance), and single vision lenses</li> <li>• \$0 for TechShield® Anti-glare coating</li> <li>• \$0 for Impact-resistant lenses</li> <li>• \$0 for Light-reactive lenses</li> <li>• \$174.48 self-only annual premium (pre-tax for employees)</li> </ul>
<p><b>How can I identify my patients who enrolled in VSP Vision Care coverage through FEDVIP?</b></p>	<p>Currently, your practice staff can identify patients by using their first name, last name, date of birth, or last 4 digits of their social security number. Starting January 1, 2022, VSP Vision Care will issue all FEDVIP members a new 10-digit Member ID number. Your practice can use this new Member ID to identify your VSP patients and incorporate the number into the patient authorization process.</p>

	<p>These patients can simply log in to their vsp.com account as they normally would and navigate to their Member ID card. Their ID card will be updated with this new number, and they can print their Member ID card at any time. They can also contact Member Services at 800-807-0764 for their Member ID and use this ID to create and log in to their vsp.com account.</p>
<p><b>What resources are available to help promote FEDVIP Open Season to my patients?</b></p>	<p>At the end of October, Patient Engagement Kits will be mailed to practices participating in the VSP Global Premier Program at the Platinum and Gold levels. These kits will include:</p> <ul style="list-style-type: none"> <li>• A cover letter</li> <li>• 20 Patient card handouts</li> </ul> <p>For all other network practices, you can find digital resources, such as social tiles, signage, and a patient email template on <a href="http://www.vspproviderhub.com/fedvip">www.vspproviderhub.com/fedvip</a></p>
<p><b>Where should I send my patients for more information on VSP and FEDVIP?</b></p>	<p>For more information on selecting VSP coverage during FEDVIP Open Season, you can send your patients to <a href="http://www.choosevsp.com/os2021">www.choosevsp.com/os2021</a></p> <p>To enroll, patients can visit <a href="http://BENEFEDS.com">BENEFEDS.com</a> or call 877.888.FEDS (3337) from November 8 – December 13, 2021 (EST, Midnight).</p>