

Dear \_\_\_\_\_ ,

Thank you for contacting us. We have scheduled you on \_\_\_\_\_, 2020 at \_\_\_\_\_ AM/PM for a Telemedicine visit with Dr. \_\_\_\_\_.

Attached to this email are 2 items. The first is a visual acuity chart and the second is instructions on how to use it. Please record your visual acuity for *each eye prior* to your visit and be ready to report it to the doctor when you speak with her.

If you don't have a printer, you may also measure your visual acuity with the chart at **this link**. There are detailed instructions on the site.

**\* Please click the link below, approximately 5 minutes before your scheduled visit to be placed in the virtual waiting room.\***

**[Click HERE to Meet with My Eye Doctor](#)**

You will be prompted to enter your name, and then asked to enable your camera.

If you have not spoken to a staff member prior to your call, someone will be in touch with you to ensure we have your contact and insurance information. Please be advised that you and/or your insurance are responsible for the cost of telemedicine visits. Your action of engaging with the doctor through the link above is your acknowledgement that your insurance will be billed and you accept financial responsibility for such services.

Furthermore, please understand there are limits to what we can diagnose/treat via telemedicine. This is not our IDEAL way to deliver eye care in most situations but we not currently in an IDEAL situation and we are doing our best to do our part to slow the spread of the Coronavirus while continuing to provide essential eye care for our patients. We will do as much as we feel safe doing via telemedicine but please understand that we may request an in office visit if we need additional information or testing. We appreciate your understanding.

If you have any questions, please call the office at 303-951-1820 or contact us through your **patient portal**.

*Warmly,*

Dr. \_\_\_\_\_